

# Activity Data November 2025

## Ystradgynlais Group Practice



**5503**

Number of calls to  
the  
Practice



**4096**

Number of calls  
answered in two  
minutes



**1391**

Calls  
abandoned



**460**

Medical Certificates  
Issued



**33563**

Items issued on  
prescription



**3709**

Digital  
requests



**1398**

Patient Referrals



**1869**

Emails and letters  
issued



**15132**

Test messages  
received or sent