

# Activity Data May 2025

## Ystradgynlais Group Practice



**5116**

Number of calls to  
the  
Practice



**3719**

Number of calls  
answered in two  
minutes



**1226**

Calls  
abandoned



**410**

Medical Certificates  
Issued



**34786**

Items issued on  
prescription



**3628**

Digital  
requests



**1425**

Patient Referrals



**4985**

Emails and letters  
issued



**3375**

Test messages  
received or sent