

Activity Data April 2025

Ystradgynlais Group Practice



5946

Number of calls to
the
Practice



4562

Number of calls
answered in two
minutes



1277

Calls
abandoned



393

Medical Certificates
Issued



36987

Items issued on
prescription



3461

Digital
requests



1489

Patient Referrals



3923

Emails and letters
issued



2122

Test messages
received or sent