

Activity Data January 2025 Ystradgynlais Group Practice



7386

Number of calls to
the
Practice



5615

Number of calls
answered in two
minutes



1129

Calls
abandoned



396

Medical Certificates
Issued



36251

Items issued on
prescription



2440

Digital
requests



1640

Patient Referrals



4014

Emails and letters
issued



3186

Test messages
received or sent