

# Activity Data February 2025 Ystradgynlais Group Practice



**6536**

Number of calls to  
the  
Practice



**5129**

Number of calls  
answered in two  
minutes



**788**

Calls  
abandoned



**356**

Medical Certificates  
Issued



**32925**

Items issued on  
prescription



**3000**

Digital  
requests



**1415**

Patient Referrals



**4819**

Emails and letters  
issued



**3687**

Test messages  
received or sent