

Activity Data September 2024 Ystradgynlais Group Practice



7915

Number of calls to
the
Practice



5464

Number of calls
answered in two
minutes



1165

Calls
abandoned



331

Medical Certificates
Issued



34730

Items issued on
prescription



1440

Digital
requests



1454

Patient Referrals



1602

Emails and letters
issued



7042

Test messages
received or sent