

Activity Data October 2024 Ystradgynlais Group Practice



8140

Number of calls to
the
Practice



5558

Number of calls
answered in two
minutes



1139

Calls
abandoned



385

Medical Certificates
Issued



39598

Items issued on
prescription



1538

Digital
requests



1744

Patient Referrals



1702

Emails and letters
issued



3900

Test messages
received or sent