

Activity Data October 2023 Ystradgynlais Group Practice



8312

Number of calls to
the
Practice



5712

Number of calls
answered in two
minutes



746

Calls
abandoned



395

Medical Certificates
Issued



38239

Items issued on
prescription



6369

Digital
requests



1431

Patient Referrals



1675

Emails and letters
issued



2319

Test messages
received or sent