

Activity Data November 2024 Ystradgynlais Group Practice



6271

Number of calls to
the
Practice



4902

Number of calls
answered in two
minutes



707

Calls
abandoned



348

Medical Certificates
Issued



35153

Items issued on
prescription



2183

Digital
requests



1474

Patient Referrals



1591

Emails and letters
issued



1003

Test messages
received or sent