

Activity Data November 2023 Ystradgynlais Group Practice



7608

Number of calls to
the
Practice



5137

Number of calls
answered in two
minutes



977

Calls
abandoned



334

Medical Certificates
Issued



34543

Items issued on
prescription



6332

Digital
requests



1485

Patient Referrals



1540

Emails and letters
issued



5780

Test messages
received or sent