

Activity Data July 2024

Ystradgynlais Group Practice



7517

Number of calls to
the
Practice



5462

Number of calls
answered in two
minutes



372

Calls
abandoned



395

Medical Certificates
Issued



37988

Items issued on
prescription



1729

Digital
requests



1602

Patient Referrals



1451

Emails and letters
issued



1935

Test messages
received or sent