

Activity Data January 2023 Ystradgynlais Group Practice



9306

Number of calls to the Practice



5426

Number of calls answered in two minutes



827

Calls abandoned



765

Test messages received or sent



8943

Total Appointments made



33711

Items issued on prescription



4403

Digital requests



2765

Emails and letters issued



163

Patients did not attend for their appointment



399

Medical Certificates Issued



1238

Patient Referrals