

# Activity Data February 2024 Ystradgynlais Group Practice



**7641**

Number of calls to  
the  
Practice



**5216**

Number of calls  
answered in two  
minutes



**753**

Calls  
abandoned



**403**

Medical Certificates  
Issued



**33711**

Items issued on  
prescription



**1607**

Digital  
requests



**1437**

Patient Referrals



**1624**

Emails and letters  
issued



**613**

Text messages  
received or sent