

Activity Data December 2024 Ystradgynlais Group Practice



5987

Number of calls to
the
Practice



4565

Number of calls
answered in two
minutes



744

Calls
abandoned



329

Medical Certificates
Issued



36570

Items issued on
prescription



2061

Digital
requests



1185

Patient Referrals



1378

Emails and letters
issued



2109

Test messages
received or sent