

Activity Data December 2023 Ystradgynlais Group Practice



6663

Number of calls to
the
Practice



4656

Number of calls
answered in two
minutes



577

Calls
abandoned



328

Medical Certificates
Issued



33564

Items issued on
prescription



6163

Digital
requests



1243

Patient Referrals



1332

Emails and letters
issued



3158

Test messages
received or sent