

Activity Data August 2023 Ystradgynlais Group Practice



8295

Number of calls to
the
Practice



5339

Number of calls
answered in two
minutes



692

Calls
abandoned



285

Medical Certificates
Issued



34208

Items issued on
prescription



5906

Digital
requests



1535

Patient Referrals



1351

Emails and letters
issued



3207

Test messages
received or sent