

# Activity Data August 2024 Ystradgynlais Group Practice



**9250**

Number of calls to  
the  
Practice



**5102**

Number of calls  
answered in two  
minutes



**540**

Calls  
abandoned



**349**

Medical Certificates  
Issued



**34848**

Items issued on  
prescription



**1561**

Digital  
requests



**1541**

Patient Referrals



**1383**

Emails and letters  
issued



**1944**

Test messages  
received or sent