

Activity Data April 2024

Ystradgynlais Group Practice



7655

Number of calls to
the
Practice



5194

Number of calls
answered in two
minutes



803

Calls
abandoned



367

Medical Certificates
Issued



36132

Items issued on
prescription



1692

Digital
requests



1362

Patient Referrals



1368

Emails and letters
issued



750

Test messages
received or sent