

Activity Data April 2023 Ystradgynlais Group Practice



7659

Number of calls to
the
Practice



4420

Number of calls
answered in two
minutes



848

Calls
abandoned



848

Medical Certificates
Issued



32545

Items issued on
prescription



5251

Digital
requests



1313

Patient Referrals



1447

Emails and letters
issued



511

Test messages
received or sent