

Activity Data March 2024 Ystradgynlais Group Practice



7199

Number of calls to
the
Practice



5124

Number of calls
answered in two
minutes



759

Calls
abandoned



328

Medical Certificates
Issued



33567

Items issued on
prescription



1521

Digital
requests



1209

Patient Referrals



1722

Emails and letters
issued



358

Text messages
received or sent