

Activity Data May 2024

Ystradgynlais Group Practice



7437

Number of calls to
the
Practice



5248

Number of calls
answered in two
minutes



602

Calls
abandoned



371

Medical Certificates
Issued



36088

Items issued on
prescription



1554

Digital
requests



1701

Patient Referrals



1331

Emails and letters
issued



1824

Test messages
received or sent